



What's New This Year

Welcome to Tufts Dining fall 2020! We are excited you are here.

It's no secret: many things have changed on campus. While we will be doing things a bit differently this year, we're working to make sure you enjoy your dining experience. You'll find delicious new recipes, notice smiles in our eyes, and see us maintaining the best sanitizing practices to help protect your health. Here's what's in store for you!



FIRST THINGS FIRST

Meals from Tufts Dining when you arrive on campus:



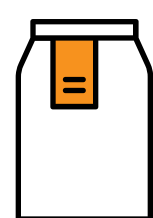
When I Get to Campus and am in Travel Quarantine, how do I get food?

When you check in at The Gantcher Center, the Tufts Dining team will help guide you through the meal ordering process. Since you'll need to quarantine in your room while you wait for your first negative test result, a natural question would be – how do I get my meals during that time?



Any student – undergraduate or graduate, living on- or off- campus, is eligible for meals during Initial Arrival Quarantine, Close Contact Quarantine, or Isolation.

Download our NEW mobile ordering app, sign in, then order from Dining2YOU. You order meals for delivery until you get your first negative test result (unless you have food at home). When you are listed as CLEAR (your first test is negative and you are in-region, or your first test is negative and you are in Extended Arrival Quarantine), you no longer need meals delivered and are free to go out and pick up food (and medications).



When I am not in quarantine or isolation, how do I get meals? To get food on campus, you will need our Mobile Ordering App. You can order food for take out at any Tufts Dining location on the app at any time. The app shows which locations are open. It will guide you through the ordering process and will let you know when your order is ready for pick up.

For Carmichael or Dewick: if you have a Meal Plan or Graduate Meals, you reserve a time (in the app) to come walk through the serving line and select your food for take out. In the App, tap the location, use a Meal Exchange, then schedule a time.

If I need to return to quarantine or isolation, how do I get meals? Again! It's really simple. You will be guided to Dining2YOU on our mobile app to order Brunch and Dinner with many options for customization.

NEW THIS YEAR:

Meal Plan Swipes are good at all Dining locations on campus!



Last year, students asked for more flexibility with meal swipes. This year, meal plan swipes can be used at every Tufts Dining location. A Meal Equivalency is NOW accepted at Commons, Hodgdon, Hotung Café, Kindlevan Café, Pax et Lox, SMFA Café, Tower Café, and Mugar Café.

- You can use two swipes per meal to give you more flexibility.
- Carm2 and Dewick2 use a meal exchange: one meal swipe is exchanged for a specific meal you select for pick up and take out.

Introducing CARM2 and DEWICK2!



We wanted to give you more options for ways to get great food. At Carm2 and Dewick2, all food is prepared for take out from the tasty menus at Carmichael and Dewick-McPhie Dining Centers. Order on the app, service will be quicker.

Carm2 and Dewick2 only accept Meal Plans or Graduate Meals using a Meal Exchange equal to one meal swipe on the meal plan or one grad meal.



Where are Carm2 and Dewick2?

Carm2 is on the opposite side of Carmichael Hall from Carmichael Dining Center in the Cheryl Chase Center. Dewick2 is off Talbot Ave, between Dewick and Hodgdon Hall on the mezzanine of Dewick.

MEAL PLANS



Any student who would like to purchase a meal plan or wants to change a current meal plan, should email TtuftsDining@Tufts.edu. The deadline has passed for making the changes in SIS. Our meal plans are designed to fit a variety of eating schedules and dietary preferences. See our Meal Plan options.

Note: Only students with Meal Plans or Graduate Meals can get food from Carmichael and Dewick-McPhie Dining Centers this year.

- To purchase a meal plan or change the one you have, see below.
- To access Carmichael and Dewick you need to reserve a time on our Mobile App to come to the dining center and select your food for take out.

Note: Carmichael and Dewick close for 30 minutes between meal periods for deeper cleaning. You may also order from Carm2 or Dewick2, or at all campus cafes, Hodgdon, Pax et Lox, and the Commons using a Meal Equivalent.

What if I don't have meals or am not on a Meal Plan?

If you do not have Meals, our mobile app accepts JumboCash and credit/debit cards.

NEW HOURS THIS FALL:

Many places to get food and coffee on campus are open longer and more days. Hours and where to eat on campus are on the Where to Eat page of our website and on our Mobile App.



[CLICK HERE FOR INSTRUCTIONS TO DOWNLOAD OUR MOBILE APP.](#)

DINING CENTER ETIQUETTE TODAY



Masks – All students, customers and employees will be required to wear face coverings while in a building or while waiting to enter a building.



Physical Distancing – While waiting to enter a building, or inside a building, follow the signs on the floor to assist you with distancing yourself from others by at least 6 feet. When in doubt, you can always add the "two arms' length rule" between you and the next person! When seating inside the dining centers should be available, carefully read the signs regarding traffic flow and how you should request and receive your foods then sit in the dining centers.



Sanitizing Stations – While washing your hands with soap in warm water is best to fight off germs and viruses, using sanitizing solutions is the second best way to keep your hands clean. Throughout all the dining centers, you will see and be directed to sanitizing stations. Please use these frequently to assist in keeping our facilities disinfected.



Hand Washing – The best defense against any virus is a 20-second washing of your hands with soap and warm water. An interesting fact – washing in colder water and for less time will not ensure your hand safety.



Eat Wisely - It's no secret that foods can boost your immune system and help you fight off germs and viruses. Tufts Dining has crafted many new recipes to help you be healthy. Look at our menus and our nutrition section of our Dining Website for more information.

WORK AT TUFTS



Many Tufts students help make ends meet working at Tufts Dining. We have openings all over campus for student employees. Here are some of the benefits:

- Great way to make money
- Flexible work schedules around your classes, breaks and other school commitments
- Work with your friends
- Great opportunity for advancement
- Competitive wages
- Great resume builder

We need student workers more than ever and have added many features to our services that will help keep our operations as safe and clean as possible. You'll help us make that happen and get great food! Interested in working with us? Email Thomas.oconnor@tufts.edu

A WORD ABOUT TUFTS DINING EMPLOYEES

Tufts Dining is committed to the safety of our greatest resource – our family of employees. All Tufts employees are tested regularly for COVID-19 according to the Tufts University testing protocol. To help protect you and our employees, we are required to wear masks, adhere to physical distancing, and follow all the protocols from the Centers for Disease Control and Prevention (CDC).

GOT A QUESTION? SUGGESTION?

Tell us what's on your mind. We'd love to hear from you. Email us at tufstdining@tufts.edu with your comments, questions, just about anything dining-related!